

# Mansfield Trash and Recycling Service

Beginning October 1, 2013, single-family trash and recycling service will be automated. Read the commonly asked questions below to find out how this will work.

**Q. What is automated collection service?**

A. Automated trash collection allows the truck driver to empty the carts into the truck using the truck's mechanical arm instead of manually lifting the carts.

**Q. Where do I place the trash and recycling cart?**

A. Place the trash and recycling carts, with the front facing the road, no more than 18" from the curb. The recycling and trash cart should be side by side, about two feet apart from each other. Do not place the carts in front of a car, telephone pole or behind a mailbox. The truck will need direct access to the carts and clearance around them in order to service the carts.

**Q. Is trash and recyclables picked up weekly?**

A. Yes.

**Q. What time is collection?**

A. The truck will start its route at 6:00 am. Please place the carts out before 6 am on your collection day.

**Q. When shall I start using my new carts?**

A. Automated collection will begin October 1, 2013. Do not use the carts for collection the week of September 23, 2013.

**Q. Do I buy the carts?**

A. No, the carts belong to the trash collector, Willimantic Waste Paper Company. When you cancel service, they will be returned to them.

**Q. What if my cart is stolen or lost?**

A. You will be charged \$100 to replace the container. To prevent theft, remove the carts soon after collection. Store them in a protected area.

**Q. What if the cart needs to be replaced due to normal wear and tear?**

A. Contact the Recycling Coordinator at 860-429-3333. The carts will be replaced at no charge to you.

**Q. Will my collection day change?**

A. It may. Please refer to the sheet entitled "Collection days as of October 1, 2013".

**Q. Can I still place my own containers at the curb?**

A. No, the automated collection system only works with the specially designed carts.

**Q. Will trash bags outside of the cart be collected?**

A. The driver will only pick up a bag that has a pre-purchased pink "extra bag tag" tied to it. It must be visible from truck. Extra bag tags can be purchased for \$3.50 per tag in the Mansfield Tax Collector's office, in the Mansfield

Town Hall at 4 South Eagleville Rd, Storrs.

**Q. Why is my trash cart smaller (or bigger) than my neighbor's?**

A. The Town is continuing with individualized trash service levels. The cart you received correlates with your current service level. Refer to a recent trash bill if you are unsure of your service level.

IF YOUR SERVICE HAS BEEN:	YOU SHOULD HAVE RECEIVED:
Mini-mini Service (13 gallon bag)	A 20 gallon cart
Mini Service (20 gallon can)	A 20 gallon cart
1-can Service (35 gallon can)	A 35 gallon cart
Standard Service (Two 35 gallon cans)	A 64 gallon cart
Maxi Service (Four 35 gallon cans)	A 96 gallon cart

**Q. What if I received the wrong sized trash cart?**

A. Compare it to the 64 gallon recycling cart. If it is bigger, then it is 96 gallons, the same size is 64 gallons, smaller but with a "20" sticker on the front is 20 gallons, smaller without a sticker is 35 gallons. Please call 860-429-3333 if it appears to be the wrong size.

**Q. Can I change the cart size for trash?**

A. After October 31, 2013 you may change your service level up or down. You will be charged \$10 to make that change in cart size.

**Q. Can I place recyclables outside of the cart?**

A. No, but let us know if you would like an additional recycling cart by calling 860-429-3333.

**Q. Can I put recyclables in plastic bags?**

A. No. Plastic bags are a contaminant at the recycling facility. They get tangled in the sorting equipment.

**Q. What can I put in the recycling cart?**

A. Refer to the attached instruction sheet and the sticker that is on the recycling container.

**Q. What is not allowed in the recycling cart?**

A. Plastic bags, trash, hazardous waste and anything other than what is listed on the instruction sheet.