



# In Case of A Fire Emergency

1. Pull the fire alarm
2. Exit the premises
3. Call 911 from a safe location.

State the following to dispatch:

- Callers Name
- The location(Street address, apartment number, and telephone number)

Things to do and know in advance:

- Have a set meeting place and multiple exits from the residence.
- For residences with more than one floor, consider having either a rope ladder or fire escape ladder.

**Stay low to the ground in smoke.**

- If you can not get out, cover the bottom of the door with a towel to keep smoke out. Cover your mouth and nose with a cloth and signal for help from a window.

*Feel the door and if it's hot, NEVER open it.*



# In case of a Medical Emergency

*Stay Calm*

*Have "File of life" Ready*

*Dispatch*

- \**State callers name*
- \**State the Emergency*
- \**Location-street address, apartment number, telephone number.*
- \**Age and name of patient*
- \**Patients history (COPD, Diabetic, recent surgery etc.)*
- \**Tell dispatcher of any skills you may have (CPR, etc.)*
- \**Observe the patient*

***If possible, please have someone waiting at the door (or somewhere they can easily see you) for the emergency responders.***